

NSE CERTIFIED QUALITY ANALYST (NCQA) COURSE DETAILS

ABOUT THE COURSE

This course is developed by SSA Business Solutions (P) Ltd.

The NSE Certified Quality Analyst (NCQA) is a finance professional who has knowledge of quality tools and their uses and is involved in quality improvement projects, but doesn't necessarily come from a traditional quality area. NCQA modules have been prepared with a view to provide candidates the required application level knowledge and skills on quality thinking and quality tools such as Lean, 7 Steps of Problem Solving, Data Analysis Tools, and basics of Six Sigma in their everyday work. On successful completion of the course, the candidate should gain proficiency in executing small quality improvement projects, including collecting and analyzing voice of customer, gathering and analyzing data and re-engineering processes with a view to improving their efficiency and effectiveness.

Why should one take this course?

- To understand how quality relates to a professional in the finance world
- To understand the business relevance of Customer Focus and Quality
- To learn to apply data analysis and decision making tools in everyday work
- To develop an understanding of various popular problem solving tools and methodologies and learn a systematic approach to Quality Improvement
- To learn how to calculate productivity, and identify & eliminate different types of waste in the process
- To gain recognition through the coveted NCFM certification process

Who will benefit from this course?

- Finance professionals from industries like Banking, NBFC, IT, Outsourcing, Auditing, Broking etc.
- Professionals from any service industry/ Finance function within a manufacturing industry
- Anyone interested in enhancing their Quality and Analytical skills
- Students aspiring to make a career in Finance Industry

What do you need to get started?

- Keenness to learn

ENROLMENT PROCESS:

Remember, you need to complete SSA's training and then undergo NCFM's testing process. Hence, you need to register with both SSA and NSE. Just follow these simple steps:

Register here (<https://www.enit.co.in/ORE/OREregisterCandidate.jsp>) to get your NCFM registration

number. If a security warning pops up, just continue. If you need help registering, [Click Here](http://www.nseindia.com/education/content/register_guide.htm) (http://www.nseindia.com/education/content/register_guide.htm)

You can skip this step if you already have an NCFM registration number.

Not Registered with SSA?

- Enroll for the course
- Access SSA-NCQA e-learning module
- Complete the online course
- Supply SSA with the NCFM registration number
- Appear for NCQA test on NSE website

Already registered with SSA?

- Access SSA-NCQA e-learning module
- Complete the online course
- Supply SSA with the NCFM registration number
- Appear for NCQA test on NSE website

PRICING AND WHAT YOU GET

SSA Training	What you get	NCQA Certification	What you get
Rs. 3202.26	<ul style="list-style-type: none"> • High quality e-learning access for 3 months. • Courses written by industry experts 	₹ 1,686	<ul style="list-style-type: none"> • Write the certification exam at NCFM centres across India, on any available date • An industry recognized • Certification in NCQA, which is valid for lifetime

Note:

You need to pay for the SSA training first, at the time of purchase of the course. You will be directed to pay for the NCQA certification exam thereafter, at the time of booking the date.

For more information, Call SSA at 91-22-25685494/25652448 or Email sarfarazh@ssa-solutions.com

COURSE DETAILS:

Topic	Sub - topic	Learning outcomes	Approx Study Time (25 hrs)
Introduction	Introduction	-	-
Introduction to quality	History and Evolution	<ul style="list-style-type: none"> List the important milestone in the process of quality evolution 	1 hr
Quality in current Business scenario	The Indian business scenario	<ul style="list-style-type: none"> Outline the current Indian scenario Identify the key performance indicators Associate performance indicators with financial performance 	4 hrs
	Role of Quality	<ul style="list-style-type: none"> List the elements of quality Associate customer satisfaction with quality 	
Basics of Quality	Quality Gurus	<ul style="list-style-type: none"> Define quality Identify the approaches of different gurus of quality 	8 hrs
	Cost of Quality	<ul style="list-style-type: none"> Define cost of quality Identify how cost of quality is measured Identify the impact that cost of quality has on an organisation 	
	Factors affecting Quality	<ul style="list-style-type: none"> Outline the various factors that affect quality in an organisation 	
	Quality Control methods	<ul style="list-style-type: none"> Define process Define process mapping List the different types of process maps 	
		<ul style="list-style-type: none"> Identify the ways of eliminating wastage in various processes State the importance of measuring performance towards process improvement 	

Topic	Sub - topic	Learning outcomes	Approx Study Time (25 hrs)
Continuous improvement and Problem solving	Continuous Improvement cycle	<ul style="list-style-type: none"> Explain the continuous improvement cycle 	12 hrs
	Systematic problem solving	<ul style="list-style-type: none"> Define a problem Identify the types of problems State the systematic approach to problem solving State the method of identifying a problem Identify the tools for problem solving Explain the prioritisation matrix 	
	Problem solving & QC tools	<ul style="list-style-type: none"> List the seven steps of problem solving Associate the various tools of problem solving with each step 	
	DMAIC	<ul style="list-style-type: none"> Define DMAIC Compare DMAIC with the seven steps of problem solving 	

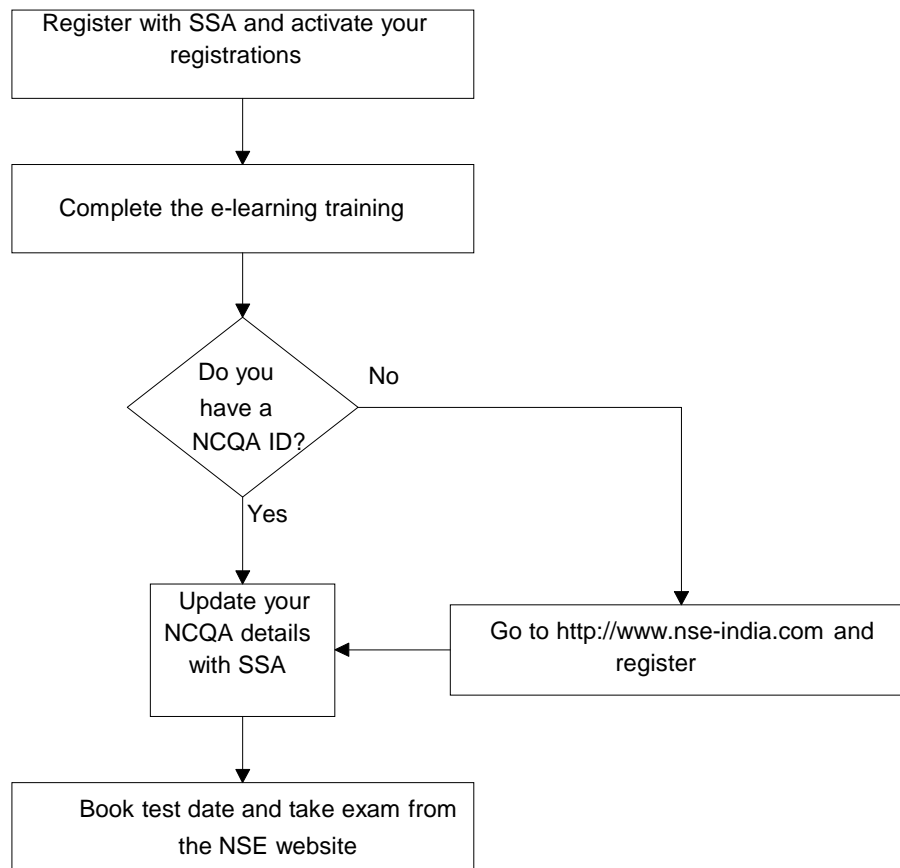
EXAMINATIONS & CERTIFICATION DETAILS

Name of Module	Test Duration (in minutes)	No. of Questions	Maximum Marks	Pass Marks (%)	Certificate Validity	Negative Marking
NSE Certified Quality Analyst (NCQA)	120	60	100	50	Lifetime validity	Yes

Note:

- Upon successful completion of the test the participant will get the softcopy of the certificate online immediately
- If the participant does not clear the test then he/she can reappear the test by paying the examination fee of Rs. 1686

REGISTRATION PROCESS FLOW



IMPORTANT LINKS TO BE BOOKMARKED

TO CREATE NCFM REGISTRATION NUMBER:	https://www.enit.co.in/ORE/OREregisterCandidate.jsp
NCQA REGITRATION SCREEN:	http://elearning.ssa-solutions.com/moodle/login/index.php
BROWSER SETTING HELP PAGE:	http://www.ssa-solutions.com/training-program/broucher/NCQA-v2.pdf
NCQA PROGRAM BROCHURE	http://www.ssa-solutions.com/training-program/broucher/NCQA-v2.pdf

THANK YOU FOR ENROLLING FOR THE PROGRAM

<p>FOR SUPPORT OR MORE INFO</p> <p>CONTACT 09870064786 / 022 25685494 / sarfarazh@ssa-solutions.com</p>	<p>TO LEARN ABOUT OUR OTHER CERTIFICATION COURSES</p> <p>Visit www.ssa-solutions.com</p>
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